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Business Size: Small Business

***Approved***  
***General Services Administration***  
***Federal Acquisition Service***  
***Information Technology Schedule Pricelist***  
***Contract: GS-35F-0624P***



## APPROVED FEDERAL ACQUISITION SERVICE INFORMATION TECHNOLOGY SCHEDULE PRICELIST

### GENERAL PURPOSE COMMERCIAL INFORMATION TECHNOLOGY EQUIPMENT, SOFTWARE AND SERVICES

#### General Description

FEi Systems is a leading provider of health-related information technology (IT) solutions. Our clients include US Federal Agencies such as the Centers for Medicare & Medicaid Services (CMS), the Substance Abuse and Mental Health Services Administration (SAMHSA), and the National Institutes of Health (NIH). FEi Systems works with over 30 state and local government clients, implementing behavioral health-focused Electronic Health Record (EHR) systems and innovative alternatives to traditional fee-for-services Medicaid service.

FEi has expertise in full life cycle implementation services for development and support of custom-built systems. FEi delivers state-of-the-art Web development, testing, and help desk support services to Federal healthcare agencies. We are expert in Federal security requirements and the formal life cycle software development processes at CMS and SAMHSA.

**Contract Number:** GS-35F-0624P

**Period Covered by Contract:** June 29, 2004 – June 28, 2019

**Point of Contact:** Dave Holtzapple, Contracts Manager  
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*For more information on ordering from Federal Supply Schedules, click on the FSS Schedules button at <http://fss.gsa.gov>.*

#### General Services Administration Federal Supply Service

Online access to contract ordering information, terms and conditions, up-to-date pricing, and the option to create an electronic delivery order are available through *GSA Advantage!*, a menu-driving database system. Agencies can access *GSA Advantage!* via the Internet at <http://www.GSAAdvantage.gov>

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**1. CUSTOMER INFORMATION**

**1. SPECIAL ITEM NUMBERS (SINS):**

a. Table of awarded SINS

<b>SIN 132-51</b>	<b>Information Technology (IT) Professional Services</b>
FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Automated News Services, Data Services, or Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified
<b>SIN 132-56</b>	<b>Health IT Professional Services</b>
FPDS Code D301	IT Facility Operation and Maintenance
FPDS Code D302	IT Systems Development Services
FPDS Code D306	IT Systems Analysis Services
FPDS Code D307	Automated Information Systems Design and Integration Services
FPDS Code D308	Programming Services
FPDS Code D310	IT Backup and Security Services
FPDS Code D311	IT Data Conversion Services
FPDS Code D313	Computer Aided Design/Computer Aided Manufacturing (CAD/CAM) Services
FPDS Code D316	IT Network Management Services
FPDS Code D317	Automated News Services, Data Services, or Other Information Services
FPDS Code D399	Other Information Technology Services, Not Elsewhere Classified

b. Prices Shown Herein are Net (discount deducted)

c. IT Professional Services descriptions are provided in Section 2 and Health IT Professional Services descriptions are provided in Section 3.

2. **MAXIMUM ORDER:** The Maximum Order value for special Item Number 132-51 - Information Technology (IT) Professional Services and SIN 132-56, Health IT Professional Services is \$500,000

3. **MINIMUM ORDER:** The minimum dollar value of orders to be issued is \$100.00.

4. **GEOGRAPHIC COVERAGE:**

Domestic delivery is delivery within the 48 contiguous states, Alaska, Hawaii, Puerto Rico, Washington, DC, and U.S. Territories. Domestic delivery also includes a port or consolidation point, within the aforementioned areas, for orders received from overseas activities.

Overseas delivery is delivery to points outside of the 48 contiguous states, Washington, DC, Alaska, Hawaii, Puerto Rico, and U.S. Territories.

[x] The Geographic Scope of this Contract is domestic delivery only.

5. **PRODUCTION POINTS:** Maryland, U.S.

6. Prices shown are NET Prices; Basic Discounts have been deducted.

7. **DISCOUNTS:**

- a. Quantity -- None
- b. Dollar Volume: -- None

8. **PROMPT PAYMENT:** None. Information for Ordering Offices: Prompt payment terms cannot be negotiated out of the contractual agreement in exchange for other concessions.

9. **GOVERNMENT PURCHASE CARDS:**

- a. Contractors are required to accept credit cards for payments equal to or less than the micro-purchase threshold for oral or written delivery orders.
- b. Credit cards are acceptable for payment above the micro-purchase threshold. In addition, bank account information for wire transfer payments will be shown on the invoice.

10. **FOREIGN ITEMS:** Not applicable.

11. **DELIVERY SCHEDULE:**

a. **TIME OF DELIVERY:** The Contractor shall deliver to destination within the number of calendar days after receipt of order (ARO), as set forth below:

SPECIAL ITEM NUMBERS  
SIN 132-51  
SIN 132-56

DELIVERY TIME (DAYS ARO)  
As negotiated for each task order  
As negotiated for each task order

- b. **EXPEDITED DELIVERY:** Items available for expedited delivery are noted in this price list.
- c. **OVERNIGHT and TWO-DAY DELIVERY:** The Schedule Customer can contact the Contractor for rates for overnight and 2-day delivery.
- d. **URGENT REQUIREMENTS:** When the Federal Acquisition Schedule contract delivery period does not meet the bona fide urgent delivery requirements of an ordering activity, ordering activities are encouraged, if time permits, to contact the Contractor for the purpose of obtaining accelerated delivery. The Contractor shall reply to the inquiry within 3 workdays after receipt. (Telephonic replies shall be confirmed by the Contractor in writing.) If the Contractor offers an accelerated delivery time acceptable to the ordering activity, any order(s) placed pursuant to the agreed upon accelerated delivery time frame shall be delivered within this shorter delivery time and in accordance with all other terms and conditions of the contract.

**12. FOB:** Destination

**13. ORDERING INFORMATION:**

- a. Agencies should address all orders to the following address.

FEi Systems, Inc.  
9755 Patuxent Woods Dr., Ste. 300  
Columbia, MD 21046  
[david.holtzapple@FEiSystems.com](mailto:david.holtzapple@FEiSystems.com)

- b. For supplies and services, the order procedures, information on Blanket Purchase Agreements (BPA's) are found in Federal Acquisition Regulation (FAR) 8.405-3.

**14. PAYMENT INFORMATION:**

- a. Agencies should address all payments to the following address.

FEi Systems, Inc.  
9755 Patuxent Woods Dr., Ste. 300  
Columbia, MD 21046  
[david.holtzapple@FEiSystems.com](mailto:david.holtzapple@FEiSystems.com)

- b. The following telephone number(s) can be used by ordering activities to obtain technical and/or ordering assistance.

**Ordering Assistance**

Telephone: 443-270-5100

Fax: 410-715-6538

E-mail: [info@FEisystems.com](mailto:info@FEisystems.com)

**Technical Assistance**

Telephone: 443-270-5100

Fax: 410-715-6538

E-mail: [info@FEisystems.com](mailto:info@FEisystems.com)

**15. WARRANTY PROVISION:**

- a. For the purpose of this contract, commitments, warranties and representations include, in addition to those agreed to for the entire schedule contract:
  - (1) Time of delivery/installation quotations for individual orders;
  - (2) Technical representations and/or warranties of products concerning performance, total system performance and/or configuration, physical, design and/or functional characteristics and capabilities of a product/equipment/service/software package submitted in response to requirements which result in orders under this schedule contract.
  - (3) Any representations and/or warranties concerning the products made in any literature, description, drawings and/or specifications furnished by the Contractor.
- b. The above is not intended to encompass items not currently covered by the GSA Schedule contract.

**16. STATEMENT CONCERNING AVAILABILITY OF EXPORT PACKING:**

Not applicable.

**17. TERMS AND CONDITIONS OF GOVERNMENT PURCHASE CARD ACCEPTANCE ABOVE THE MICROPURCHASE THRESHOLD**

Credit cards are acceptable for payment above the micro-purchase threshold of \$3,500.

**18. TERMS AND CONDITIONS OF RENTAL, MAINTENANCE, AND REPAIR:**

Not applicable.

**19. TERMS AND CONDITIONS OF INSTALLATION:** Not applicable.

**20. TERMS AND CONDITIONS OF REPAIR PARTS INDICATING DATE OF PARTS PRICE LISTS AND ANY DISCOUNTS FROM LIST PRICES:**

Not applicable.

**20a. TERMS AND CONDITIONS FOR ANY OTHER SERVICES:** Not applicable.

**21. SERVICE AND DISTRIBUTION POINTS:** Not applicable.

**22. PARTICIPATING DEALERS:** Not applicable.

**23. PREVENTATIVE MAINTENANCE:** Not applicable.

**24a. ENVIRONMENTAL ATTRIBUTES:** Not applicable.

**24b. SECTION 508 COMPLIANCE:** Section 508 compliance information is available on Electronic and Information Technology (EIT) supplies and services at FEi's website: [www.feisystems.com](http://www.feisystems.com). The EIT standard can be found at: [www.Section508.gov/](http://www.Section508.gov/).

25. **DATA UNIVERSAL NUMBERING SYSTEM (DUNS) NUMBER:** 160886888
26. Contractor **HAS** registered with the System for Award Management (SAM).
27. **SERVICE CONTRACT ACT:** The Service Contract Act (SCA) is applicable to this contract and as it applies to the entire 00CORP The Professional Services Schedule and all services provided. While no specific labor categories have been identified as being subject to SCA due to exemptions for professional employees (FAR 22.1101, 22.1102 and 29CRF 5413.300), this contract still maintains the provisions and protections for SCA eligible labor categories. If and/or when the Contractor adds SCA labor categories / employees to the contract through the modification process, the Contractor must inform the Contracting Officer and establish a SCA matrix identifying the GSA labor category titles, the occupational code, SCA labor category titles and applicable wage determination (WD) number. Failure to do so may result in cancellation of the contract.

## **2. TERMS AND CONDITIONS APPLICABLE TO INFORMATION TECHNOLOGY (IT) PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-51)**

### **1. SCOPE**

- a. The prices, terms and conditions stated under Special Item Number 132-51 Information Technology Professional Services apply exclusively to IT Professional Services within the scope of this Information Technology Schedule.
- b. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

### **2. PERFORMANCE INCENTIVES I-FSS-60 Performance Incentives (April 2000)**

- a. Performance incentives may be agreed upon between the Contractor and the ordering activity on individual fixed price orders or Blanket Purchase Agreements under this contract.
- b. The ordering activity must establish a maximum performance incentive price for these services and/or total solutions on individual orders or Blanket Purchase Agreements.
- c. Incentives should be designed to relate results achieved by the contractor to specified targets. To the maximum extent practicable, ordering activities shall consider establishing incentives where performance is critical to the ordering activity's mission and incentives are likely to motivate the contractor. Incentives shall be based on objectively measurable tasks.

### **3. ORDER**

- a. Agencies may use written orders, EDI orders, blanket purchase agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

### **4. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed



in a good and workmanlike manner.

- d. Any Contractor travel required in the performance of IT/IAM Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts.

**5. STOP-WORK ORDER (FAR 52.242-15) (AUG 1989)**

- a. The Contracting Officer may, at any time, by written order to the Contractor, require the Contractor to stop all, or any part, of the work called for by this contract for a period of 90 days after the order is delivered to the Contractor, and for any further period to which the parties may agree. The order shall be specifically identified as a stop-work order issued under this clause. Upon receipt of the order, the Contractor shall immediately comply with its terms and take all reasonable steps to minimize the incurrence of costs allocable to the work covered by the order during the period of work stoppage. Within a period of 90 days after a stop-work is delivered to the Contractor, or within any extension of that period to which the parties shall have agreed, the Contracting Officer shall either-
  - 1) Cancel the stop-work order; or
  - 2) Terminate the work covered by the order as provided in the Default, or the Termination for Convenience of the Government, clause of this contract.
- b. If a stop-work order issued under this clause is canceled or the period of the order or any extension thereof expires, the Contractor shall resume work. The Contracting Officer shall make an equitable adjustment in the delivery schedule or contract price, or both, and the contract shall be modified, in writing, accordingly, if-
  - 1) The stop-work order results in an increase in the time required for, or in the Contractor's cost properly allocable to, the performance of any part of this contract; and
  - 2) The Contractor asserts its right to the adjustment within 30 days after the end of the period of work stoppage; provided, that, if the Contracting Officer decides the facts justify the action, the Contracting Officer may receive and act upon the claim submitted at any time before final payment under this contract.
- c. If a stop-work order is not canceled and the work covered by the order is terminated for the convenience of the Government, the Contracting Officer shall allow reasonable costs resulting from the stop-work order in arriving at the termination settlement.
- d. If a stop-work order is not canceled and the work covered by the order is terminated for default, the Contracting Officer shall allow, by equitable adjustment or otherwise, reasonable costs resulting from the stop-work order.

## **6. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

## **7. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

## **8. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite IT Professional Services.

## **9. INDEPENDENT CONTRACTOR**

All IT Professional Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

## **10. ORGANIZATIONAL CONFLICTS OF INTEREST**

### **a. Definitions.**

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

### **b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.**

## **11. INVOICES**

The Contractor, upon completion of the work ordered, shall submit invoices for IT/IAM Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## **12. PAYMENTS**

For firm-fixed price orders the ordering activity shall pay the Contractor, upon submission of proper invoices or vouchers, the prices stipulated in this contract for service rendered and accepted. Progress payments shall be made only when authorized by the order. For time-and-materials orders, the Payments under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to time-and-materials orders placed under this contract. For labor-hour orders, the Payment under Time-and-Materials and Labor-Hour Contracts at FAR 52.212-4 (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to labor-hour orders placed under this contract. 52.216-31(Feb 2007) Time-and-Materials/Labor-Hour Proposal Requirements—Commercial Item Acquisition As prescribed in 16.601(e)(3), insert the following provision:

- a. The Government contemplates award of a Time-and-Materials or Labor-Hour type of contract resulting from this solicitation.
- b. The offeror must specify fixed hourly rates in its offer that include wages, overhead, general and administrative expenses, and profit. The offeror must specify whether the fixed hourly rate for each labor category applies to labor performed by—
  - 1) The offeror;
  - 2) Subcontractors; and/or
  - 3) Divisions, subsidiaries, or affiliates of the offeror under a common control.

## **13. RESUMES**

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## **14. INCIDENTAL SUPPORT COSTS**

Incidental support costs are available outside the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## **15. APPROVAL OF SUBCONTRACTS**

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

## 16. DESCRIPTION OF IT PROFESSIONAL SERVICES

### FEI-0001 - Project Manager/Task Lead

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**Minimum/General Experience:** Must have seven years of general experience including five years of specialized experience of which two years were direct supervisory experience.

**Functional Responsibility:** Monitors each task, and keeps the Program Manager abreast of all problems and accomplishments. Anticipates problems, and works to mitigate the anticipated problems. As a team or project leader, provides technical direction for the complete systems development effort. May serve as a technical authority for a design area. As a staff specialist or consultant, resolves unique and unyielding systems problems using new technology. Can complete tasks within estimated time frames and budget constraints. Schedules and assigns duties to subordinates. Interacts with government management personnel. Reports in writing and orally to contractor management and government representatives, including the government contracting officer.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0002 - SR Functional Specialist

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**Minimum/General Experience:** This position requires a minimum of seven years' experience, of which at least six years must be specialized. Specialized experience includes: developing functional requirements for complex integrated ADP systems. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Analyze user needs to determine functional requirements. Performs functional allocation to identify required tasks and their interrelationships. Identifies resources required for each task. Provides daily supervision and direction to support staff.

**Minimum Education:** Must have BS or BA degree preferably in the functional area.

### FEI-0003 - Information Engineer

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**Minimum/General Experience:** Must have a minimum of five years' experience, of which at least two years must be specialized in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. The following experience is also required: two years' experience in the implementation of information engineering projects and experience in systems analysis; design and programming using CASE and IE tools and methods. Two years' business/functional experience is desirable, to support the business modeling activities. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Applies a business-wide set of disciplines for the planning, analysis, design and construction of information systems on a business-wide basis or across a major sector of the business. Performs business strategic systems planning, information planning, business and analysis. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools; such as Integrated Computer Aided Software Engineering (I-CASE) tools. Applies reverse engineering and reengineering disciplines to develop migration strategic and planning

documents. Provides technical guidance in software engineering techniques and automated support tools.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

#### **FEI-0004 - SR Computer Systems Analyst**

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**Minimum/General Experience:** Must have eight years of computer experience working independently or under general direction on complex application problems involving all phases of systems analysis. At least five years' experience in analysis and design of business applications for complex, large-scale or mid-tier computer systems, or LAN-based systems.

**Functional Responsibility:** Provides technical and administrative direction for personnel performing software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards and for progress in accordance with schedules.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

#### **FEI-0005 - SR Communications Engineer**

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**Minimum/General Experience:** Must have at least ten years of general experience in data communications or computer systems including four years of specialized experience.

**Functional Responsibility:** Provides technical direction for telecommunications activities including planning, designing, installing, and maintaining large telecommunications networks. Develops, operates, and maintains voice, video, and data communications systems. Applies telecommunications engineering principles and theory to propose design and configuration alternatives. Evaluates existing communications systems to identify deficiencies and network performance improvements. Consults with user personnel to ensure that problems have been properly identified and that the solution will meet the requirements. Analyzes network performance, usage and traffic flows, accesses and interfaces, transmission techniques, and protocols. Performs network analyses and feasibility studies concerning communications and communication networks. Prepares studies and gives presentations on communications concepts. Provides technical guidance to other personnel concerning data communications requirements. Participates in preparing functional specifications for acquiring commercially available data communications networks.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

#### **FEI-0006 - Data Manager**

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**Minimum/General Experience:** Must have at least seven years' experience, of which at least five must be specialized. Specialized experience includes: demonstrated experience using current DBMS technologies, application design utilizing various database management systems and experience with DBMS internals. General experience includes increasing responsibilities in DBMS systems analysis and programming. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Manages the development of database projects. Plans and budgets staff and database resources. When necessary, reallocates resources to maximize benefits. Prepares and delivers presentations on Database Management Systems (DBMS) concepts. Provides daily supervision and direction to support staff.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0007 - Computer Systems Programmer

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**Minimum/General Experience:** Must have at least five years' experience, of which at least three years must be specialized. Specialized experience includes: ADP systems analysis and programming. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Create and/or maintain operating systems, communications software, database packages, compilers, assemblers, and utility programs. Modify existing software, as well as create special- purpose software to ensure efficiency and integrity between systems and applications.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0008 - Quality Assurance Manager

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**Minimum/General Experience:** Must have at least seven years of engineering and/or system analysis and programming experience, including four years of quality assurance experience.

**Functional Responsibility:** Organizes and maintains all quality assurance documentation required. Responsible for ensuring compliance with recognized standards and practices. Reviews all documentation for completeness, accuracy, and correctness. Supports the test and integration personnel as a witness to testing requirements. Certifies that deliverables have met all quality requirements.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0009 - Graphics Specialist

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**Minimum/General Experience:** Must have at least three years' experience of which at least one year is specialized to include developing graphics/artistic presentations for publications and documents (preferably technical documentation). Use of commercial automated word processing (e.g., WordPerfect, Word) and graphics (Harvard, Freelance, etc.) Systems. Experience with desktop publishing systems is desirable. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Shall support the development of all contract deliverables and reports by developing and updating graphics presentations to improve the quality and enhance the usability of these documents. Shall be responsible for integrating the graphics generated with automated tools and the deliverable documents.

**Minimum Education:** Preferably BS or BA degree, minimum high school diploma or equivalence.



### **FEI-0010 - Program Manager**

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**Minimum/General Experience:** Must have at least ten years' experience, of which at least six years must be specialized. Specialized experience includes: complete engineering project development from inception to deployment, demonstrated ability to provide guidance and direction in the tasks similar to the sample tasks provided in the statement of work, proven expertise in the management and control of funds and resources, demonstrated capability in managing multi-task contracts of this type and complexity. General experience includes increasing responsibilities in information systems design and management.

**Functional Responsibility:** Serves as the contractor's contract manager, and shall be the contractor's authorized interface with the Government Contracting Officer (CO), the Contracting Officer's Representative (COR), government management personnel and customer agency representatives. Responsible for formulating and enforcing work standards, assigning contractor schedules, reviewing work discrepancies, supervising contractor personnel and communicating policies, purposes, and goals of the organization to subordinates. Shall be responsible for the overall contract performance and shall not serve in any other capacity.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### **FEI-0011 - SR Information Engineer**

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**Minimum/General Experience:** Must have at least eight years' experience, of which at least five must be specialized in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. The following experience is also required: demonstrated experience in the implementation of information engineering projects; systems analysis, design and programming using CASE and IE tools and methods and three to five years of business or functional experience. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Applies business process improvement practices to reengineer methodologies/principles and business process modernization projects. Applies, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis and modern business methods and performance measurement techniques. Assist in establishing standards for information systems procedures. Develops and applies organization-wide information models for use in designing and building integrated, shared software and database management systems. Constructs sound, logical business improvement opportunities consistent with the CIM guiding principles, cost savings, and open system architecture objectives. Provides daily supervision and direction to staff.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### **FEI-0012 - Computer Systems Analyst**

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**Minimum/General Experience:** Must have five years of computer experience in information systems design and management. At least three years of experience in analysis

and design of business applications for complex large-scale or mid-tier computer systems, or LAN-based systems.

**Functional Responsibility:** Analyzes and develops computer software processing a wide range of capabilities, including numerous engineering, business, and records management duties. Develops plans for Automated Data Processing (ADP) systems from project inception to conclusion. Analyzes the problem and the information to be processed. Defines the problem, and develops system requirements and program specifications from which programmers prepare detailed flow charts, programs, and tests. Coordinates closely with programmers to ensure proper implementation of program and system specifications. Develops, in conjunction with functional users, system alternative solutions.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0013 - SR Systems Engineer

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**Minimum/General Experience:** Must have six years' experience, of which at least three must be specialized. Specialized experience includes: supervision of system engineers, and demonstrated use of interactive, interpretative systems with on-line, real-time acquisition capabilities. General experience includes increasing responsibilities in systems engineering.

**Functional Responsibility:** Analyzes and studies complex system requirements. Designs software tools and subsystems to support software reuse and domain analyses and manages their implementation. Manages software development and support using formal specifications, data flow diagrams, other accepted design techniques and CASE tools. Estimates software development costs and schedule. Reviews existing programs and assists in making refinements, reducing operating time, and improving current techniques. Supervises software configuration management.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0014 - Systems Engineer

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**Minimum/General Experience:** Must have three years' experience of which at least one year must be specialized. Specialized experience includes: analytically solving workflows, organization, and/or planning problems. General experience includes increasing responsibilities in systems engineering.

**Functional Responsibility:** Designs software tools and subsystems to support software reuse and domain analysis. Interprets software requirements and design specifications to code, and integrates and tests software components.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### FEI-0015 - System Administrator/Operator

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**Minimum/General Experience:** Must have at least four years' experience, of which at least two years are specialized experience in administrating UNIX or open systems-compliant systems.

**Functional Responsibility:** Designs, installs, modifies and maintains local area networks (LANs). Responsible for troubleshooting and making necessary adjustments in network



operating system, software and hardware. Works with other ADP staff to design, develop, install, test, debug, modify and maintain distributed processing databases on the LAN.

**Minimum Education:** Must have high school diploma.

### **FEI-0016 - JR Computer Programmer**

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**Minimum/General Experience:** None required. Entry-level position.

**Functional Responsibility:** Performs assigned portions of design, programming, documentation for all IT/ADP systems. Participates in assigned phases of software development with emphasis on the programming, testing acceptance phases. Supports the preparation of technical reports and related documentation.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### **FEI-0017 - Principal Information Engineer**

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**Minimum/General Experience:** Must have at least ten years' experience in information systems development, functional and data requirements analysis, systems analysis and design, programming, program design and documentation preparation. A minimum of five years' experience is required in the following: demonstrated experience in managing the implementation of information engineering projects and experience in systems analysis, design and programming using CASE and IE tools and methods. Proven managerial and supervisory skills. Demonstrated exceptional written and oral communications skills, including giving formal presentations to different audiences. Must demonstrate the ability to work independently or under only general direction.

**Functional Responsibility:** Applies an enterprise-wide set of disciplines for the planning, analysis, design and construction of information systems on an enterprise-wide basis or across a major sector of the enterprise. Develops analytical and computational techniques and methodology for problem solutions. Performs enterprise-wide strategic systems planning, business information planning, business and analysis. Performs process and data modeling in support of the planning and analysis efforts using both manual and automated tools; such as Integrated Computer Aided Software Engineering (I-CASE) tools. Applies reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Provides technical guidance in software engineering techniques and automated support tools.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### **FEI-0018 – Sr. Technical Architect**

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**Minimum/General Experience:** Requires eight years of general experience in information systems engineering, including six years of specialized experience providing state-of-the-art solutions in information technology, methodology or business process re-engineering (or if the particular solution is less than six years old the expertise must be consistent with the age of the technology, methodology or process). Recognized expert in the area addressed.

**Functional Responsibility:** Provides expert independent services and leadership in the specialized area. Applies an enterprise-wide set of disciplines for the planning, analysis,

design to solving the defined problem. Develops analytical and computational techniques and methodology for problem solutions. Can performs enterprise-wide strategic systems planning, business information planning, business and analysis. Can apply reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Provides technical guidance and techniques required to solve business problem.

**Minimum Education:** Must have BS or BA degree preferably in computer science.

### Education/Experience Substitutions

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The following presents the allowable substitutions based on education and experience.

Four years' experience (in addition to minimum experience requirements) can be substituted for a Bachelor's degree.

Two years' experience (in addition to minimum experience requirements and Bachelor's degree) can be substituted for a Master's degree.

### **3. TERMS AND CONDITIONS APPLICABLE TO HEALTH IT PROFESSIONAL SERVICES (SPECIAL ITEM NUMBER 132-56)**

#### **1. SCOPE**

- a. The labor categories, prices, terms and conditions stated under Special Item Number 132-56 Health Information Technology Services apply exclusively to Health IT Services within the scope of this Information Technology Schedule.
- b. This SIN is limited to Health IT Services only. Software and hardware products are out of scope. Hardware and software can be acquired through different Special Item Numbers on IT Schedule 70 (e.g. 132-32, 132-33, 132-8).
- c. This SIN provides ordering activities with access to Health IT services.
- d. Health IT Services provided under this SIN shall comply with all Healthcare certifications and industry standards as applicable at the task order level.
- e. The Contractor shall provide services at the Contractor's facility and/or at the ordering activity location, as agreed to by the Contractor and the ordering activity.

#### **2. ORDER**

- a. Agencies may use written orders, Electronic Data Interchange (EDI) orders, Blanket Purchase Agreements, individual purchase orders, or task orders for ordering services under this contract. Blanket Purchase Agreements shall not extend beyond the end of the contract period; all services and delivery shall be made and the contract terms and conditions shall continue in effect until the completion of the order. Orders for tasks which extend beyond the fiscal year for which funds are available shall include FAR 52.232-19 (Deviation – May 2003) Availability of Funds for the Next Fiscal Year. The purchase order shall specify the availability of funds and the period for which funds are available.
- b. All task orders are subject to the terms and conditions of the contract. In the event of conflict between a task order and the contract, the contract will take precedence.

#### **3. PERFORMANCE OF SERVICES**

- a. The Contractor shall commence performance of services on the date agreed to by the Contractor and the ordering activity. All Contracts will be fully funded.
- b. The Contractor agrees to render services only during normal working hours, unless otherwise agreed to by the Contractor and the ordering activity.
- c. The ordering activity should include the criteria for satisfactory completion for each task in the Statement of Work or Delivery Order. Services shall be completed in a good and workmanlike manner.
- d. Any Contractor travel required in the performance of Health IT Services must comply with the Federal Travel Regulation or Joint Travel Regulations, as applicable, in effect on the date(s) the travel is performed. Established Federal Government per diem rates will apply to all Contractor travel. Contractors cannot use GSA city pair contracts. All travel will be agreed upon with the client prior to the Contractor's travel.

#### **4. INSPECTION OF SERVICES**

In accordance with FAR 52.212-4 CONTRACT TERMS AND CONDITIONS--COMMERCIAL ITEMS (MAR 2009) (DEVIATION I - FEB 2007) for Firm-Fixed Price orders and FAR 52.212-4 CONTRACT TERMS AND CONDITIONS –COMMERCIAL ITEMS (MAR 2009) (ALTERNATE I – OCT 2008) (DEVIATION I – FEB 2007) applies to Time-and-Materials and Labor-Hour Contracts orders placed under this contract.

#### **5. RESPONSIBILITIES OF THE CONTRACTOR**

The Contractor shall comply with all laws, ordinances, and regulations (Federal, State, City, or otherwise) covering work of this character. If the end product of a task order is software, then FAR 52.227-14 (Dec 2007) Rights in Data – General, may apply.

#### **6. RESPONSIBILITIES OF THE ORDERING ACTIVITY**

Subject to security regulations, the ordering activity shall permit Contractor access to all facilities necessary to perform the requisite Health IT Services.

#### **7. INDEPENDENT CONTRACTOR**

All Health IT Services performed by the Contractor under the terms of this contract shall be as an independent Contractor, and not as an agent or employee of the ordering activity.

#### **8. ORGANIZATIONAL CONFLICTS OF INTEREST**

a. Definitions.

“Contractor” means the person, firm, unincorporated association, joint venture, partnership, or corporation that is a party to this contract.

“Contractor and its affiliates” and “Contractor or its affiliates” refers to the Contractor, its chief executives, directors, officers, subsidiaries, affiliates, subcontractors at any tier, and consultants and any joint venture involving the Contractor, any entity into or with which the Contractor subsequently merges or affiliates, or any other successor or assignee of the Contractor.

An “Organizational conflict of interest” exists when the nature of the work to be performed under a proposed ordering activity contract, without some restriction on ordering activities by the Contractor and its affiliates, may either (i) result in an unfair competitive advantage to the Contractor or its affiliates or (ii) impair the Contractor’s or its affiliates’ objectivity in performing contract work.

b. To avoid an organizational or financial conflict of interest and to avoid prejudicing the best interests of the ordering activity, ordering activities may place restrictions on the Contractors, its affiliates, chief executives, directors, subsidiaries and subcontractors at any tier when placing orders against schedule contracts. Such restrictions shall be consistent with FAR 9.505 and shall be designed to avoid, neutralize, or mitigate organizational conflicts of interest that might otherwise exist in situations related to individual orders placed against the schedule contract. Examples of situations, which may require restrictions, are provided at FAR 9.508.

## 9. INVOICES

The Contractor, upon completion of the work ordered, shall submit invoices for Health IT Professional services. Progress payments may be authorized by the ordering activity on individual orders if appropriate. Progress payments shall be based upon completion of defined milestones or interim products. Invoices shall be submitted monthly for recurring services performed during the preceding month.

## 10. RESUMES

Resumes shall be provided to the GSA Contracting Officer or the user ordering activity upon request.

## 11. INCIDENTAL SUPPORT COSTS

Incidental support costs are not considered part of the scope of this contract. The costs will be negotiated separately with the ordering activity in accordance with the guidelines set forth in the FAR.

## 12. APPROVAL OF SUBCONTRACTS

The ordering activity may require that the Contractor receive, from the ordering activity's Contracting Officer, written consent before placing any subcontract for furnishing any of the work called for in a task order.

## 13. DESCRIPTION OF HEALTH IT SERVICES

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
Health IT Application Programmer – Level I	1 year	Bachelor's Degree in Computer Science, Engineering, or Business.	Assist with the analysis of health IT-information requirements. Aid in the evaluation of problems with workflow, organization, and planning and help in the development of appropriate corrective action.
Health IT Application Programmer – Level II	3 years	Bachelor's Degree in Computer Science, Engineering, or Business.	Participate in the design of health IT-related software tools and subsystems to support reuse and domain analysis. Assist Applications Engineer and Applications Programmer to interpret software requirements and design specifications to code, and integrate and test software components.
Health IT Application Programmer – Level III	5 years	Bachelor's Degree in Science, Business or Mathematics, or related study.	Analyze functional health IT-related business applications and design specifications for functional areas such as finance, accounting, personnel, manpower, logistics, and contracts. Develop block diagrams and logic flow charts. Translate detailed design into computer software. Test, debug, and refine computer software to produce the required product. Prepare

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			required documentation, including both program-level and user-level documentation. Enhance software to reduce operating time or improve efficiency. Provide technical direction to programmers to ensure program deadlines are met. Experience in health IT information system design, including application programming on large-scale DBMS and the development of complex software to satisfy design objectives.
Health IT Application Systems Analyst	5 years	Bachelor's Degree	Provide analysis and design of health IT business systems for different applications such as financial, accounting, human resources, and other enterprise systems. Handle test scripts and service requirements; work closely with end users on project development and implementation. Specify the inputs to be accessed by the system, design the processing steps, and format the output to meet the users' needs. Prepare cost-benefit and return-on-investment analyses to help management decide whether implementing the proposed health IT system is financially feasible.
Health IT Business Analyst – Level I	1 year	Bachelor's Degree in Computer Science, Engineering, or Business	Provide expertise in business process and system analysis, design, improvement, and implementation efforts and in translating business process needs into technical requirements. Provide expertise in change management and training support. Provide organizational and strategic planning for a wide variety of technical and functional environments. Provide expertise in, but not limited to, Configuration Management, Strategic Planning, Knowledge Management, Business Analysis and Technical Analysis.
Health IT Business Analyst – Level II	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	Assist in applying common best practices for the health industry to the customer using a knowledge base to create conceptual business models and identify relevant issues and considerations in selecting health IT-related application software packages. Assess the operational and functional

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			<p>baseline of an organization and its organizational components, and help define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, finance, supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Support the development of functional area strategies for enhanced Healthcare systems.</p>
Health IT Business Analyst – Level III	5 years	Bachelor's Degree in Science, Business, or Mathematics related study.	<p>Assist in applying common best practices for the health industry to the customer using a knowledge base to create conceptual business models and to identify relevant issues and considerations in selecting health IT-related application software packages. Assess the operational and functional baseline of an organization and its organizational components, and help to define the direction and strategy for an engagement while ensuring the organizational needs are being addressed. Typical areas addressed include Human Resources, finance, supply, and operations. Identify information technology inadequacies and/or deficiencies that affect the functional area's ability to support/meet organizational goals. Generate functional area strategies for enhanced operations in a cross-functional area mode throughout the organization. Participate in account strategy sessions, strategic assessments and design reviews to validate enterprise approach and associated work products, such as ERP implementations coordinating the resolution of highly complex problems and tasks.</p>
Health IT Business Process Reengineering Specialist – Level I	1 year	Bachelor's Degree in Computer Science,	<p>Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct health IT process modernization projects. Assist senior</p>



Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
		Engineering, or Business	staff with effective transitioning of existing organizations or project teams in accomplishing the organization's health IT goals, project activities, and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of health IT best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer.
Health IT Business Process Reengineering Specialist – Level II	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	Apply process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct health IT process modernization projects. Responsible for transitioning of existing organizations or project teams in accomplishing the organization's health IT goals, project activities, and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern business methods, identification of health IT best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer. Provide daily supervision and direction to other contractor health IT business reengineering specialists and web architects.
Health IT Business Process Reengineering Specialist – Level III	5 years	Bachelor's Degree in Computer Science, Engineering, or Business	Manage use of process improvement, reengineering methodologies, and internet-related methodologies and principles to conduct health IT process modernization projects. Responsible for transitioning of existing organizations or project teams in accomplishing the organization's health IT goals, project activities, and objectives through improved use of internet and other automated processes. Support activity and data modeling, development of modern



Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			business methods, identification of health IT best practices, and creating and assessing performance measurements. Provide group facilitation, interviewing, training, and additional forms of knowledge transfer. Key coordinator between customers and multiple project teams to ensure enterprise-wide integration of reengineering efforts and application of health IT best practice including e-business practices. Provide daily supervision and direction to other contractor health IT business reengineering specialists and web architects.
Health IT Chief Information Security Officer	8 years	Bachelor's degree in Computer Science, Information Systems, or related field.	Responsible for determining enterprise information security standards related to health IT. Develop and implements information security standards and procedures. Provide tactical information security advice and examining the ramifications of new technologies. Ensure all information systems are functional and secure.
Health IT Computer Systems Analyst – Level I	1 year	Bachelor's Degree in Computer Science, Engineering, or Business	Analyze health IT-related information requirements. Evaluate analytically and systematically problems of workflow, organization, and planning and assists Senior Computer Systems Analyst and Computer Systems Analyst develop appropriate corrective action. Help develop plans for automated information systems from project inception to conclusion. Define the problem, and develop system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Under the supervision of a Senior Computer Systems Analyst or a Computer Systems Analyst, coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions.
Health IT Computer Systems Analyst – Level II	3 years	Bachelor's Degree in Computer	Analyze and develop health IT-related computer software possessing a wide range of capabilities, including

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
		Science, Engineering, or Business	<p>numerous engineering, business, and records management functions. Develop plans for automated information systems from project inception to conclusion. Analyze user interfaces, maintain hardware and software performance tuning, analyze workload and computer usage, maintain interfaces with outside systems, analyze downtimes, and analyze proposed system modifications, upgrades and new COTS. Analyze the problem and the information to be processed. Define the problem, and develops system requirements and program specifications, from which programmers prepare detailed flow charts, programs, and tests. Coordinate closely with programmers to ensure proper implementation of program and system specifications. Develop, in conjunction with functional users, system alternative solutions.</p>
Health IT Computer Systems Analyst – Level III	5 years	Bachelor's Degree in Science, Business, or Mathematics related study.	<p>Provide technical and administrative direction for personnel performing health IT-related software development tasks, including the review of work products for correctness, adherence to the design concept and to user standards, and for progress in accordance with schedules. Coordinate with the Project and/or Program Manager to ensure problem solution and user satisfaction. Make recommendations, if needed, for approval of major systems installations. Prepare milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives. Provide daily supervision and direction to support staff</p>
Health IT Configuration Management Specialist	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	<p>Responsible for configuration management of health IT-related systems, including configuration management of databases, operating systems, and IT software. Assists in developing tools to support daily configuration management activities</p>

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			and designing automation tools in the support of configuration procedures. Analyzes, communicates, and resolves configuration problems and enforces configuration management policies and practices. Regulate the change process so that only approved and validated changes are incorporated into software and related product documents.
Health IT Data Security Specialist	4 years	Bachelor's degree in Computer Science, Information Systems, or related field	Provide support to plan, coordinate, and implement the organization's health IT information security. Provide support for facilitating and helping agencies identify their current security infrastructure and define future programs, design, and implementation of fire-wall and other related security issues on LANs/WANs.
Health IT Data Standardization Specialist	3 years	Bachelor's degree in Computer Science, Information Systems, or related field.	Provide technical support in the evaluation of prime object names, data elements, and other objects in health IT-related systems. Evaluate proposed objects and their attributes. Ensure proposed object definitions are clear, concise, technically correct, and that they represent singular concepts. Ensure that the values of object attributes and domains are accurate and correct. Ensure that the proposed objects are consistent with data and process models.
Health IT Database Administrator	4 years	Bachelor's Degree in Computer Science, Engineering, or Business	Analyze database requirements of assigned projects. Analyze and determine health IT-related information needs and elements, database relationships and attributes, proposed manipulation, data flow and storage requirements, and data output and reporting capabilities. Apply knowledge of database management systems to coordinate maintenance and changes to databases. Test and implement changes or new database designs. Write logical and physical database descriptions, including location, space, access method, and security requirements. Provide direction to programmers and analysts as required to affect changes to database management systems.

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			Provide answers to database questions. Knowledge of and ability to monitor databases and to analyze and organize data and apply new technology designs and programs.
Health IT Database Management Specialist – Level I	1 year	Bachelor's degree	Provide administrative support specifically dedicated to the requirements of the health IT project team. Perform data entry, queries data research and reports generation activities. Knowledge of relational database environment.
Health IT Database Management Specialist – Level II	3 years	Bachelor's degree in Computer Science, Information Systems, or related field	Provide highly technical expertise in the use of health IT DBMS. Evaluate and recommend available DBMS products to support validated user requirements. Define file organization, indexing methods, and security procedures for specific user applications. Test and assist in the implementation of changes or new health IT database designs. Monitor database usage and statistics. Knowledge of relational database environment.
Health IT Database Management Specialist – Level III	5 years	Bachelor's Degree in Science, Business, or Mathematics related study	Evaluate and recommend available health IT DBMS products to meet user requirements. Determine file organization, indexing methods, and security procedures for specific health IT-related user applications.
Health IT Database Specialist – Level I	1 year	Bachelor's degree in Information Systems or related field	Under general supervision, aids in evaluating and recommending health IT-related DBMS products to meet user requirements. Supports file organization, indexing methods, and security procedures for specific health IT user application. Competent to work on most phases of database administration, but can require instruction and guidance.
Health IT Database Specialist – Level II	3 years	Bachelor's degree in Information Systems or related field	Evaluate and recommend health IT-related DBMS products to meet user requirements. Determine file organization, indexing methods, and security procedures for specific health IT user application. Competent to work on all phases of database administration.

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
Health IT Database Specialist – Level III	5 years	Bachelor's degree in Information Systems or related field	Provides expertise in evaluating and recommending health IT-related DBMS products to meet user requirements. Determine file organization, indexing methods, and security procedures for specific, complex health IT user application. Competent to work on all phases of database administration. Supervise and direct the work of other Health IT Database Specialists, provide training on database administration processes, software, and/or systems.
Health IT Facilitator	8 years	Bachelor's degree in conflict resolution, organizational development, or related field	Guide group members of teams formed in developing health information system specifications and functionality to communicate their ideas, information, and opinions more effectively. Manage the team meetings and workshops. Keep the team focused on the subject at hand to achieve health IT-related objectives. Assures discussions are brought to conclusion.
Health IT Graphics Specialist	2 years	Bachelor's Degree	Conceptualize, design, and develop a wide variety of health information-materials (technical, promotional, informational), such as forms, labels, brochures, meeting and conference handouts, slides, posters, and other presentation aids. Design other visuals such as logos, mastheads, and illustrations for articles in health IT-related technical manuals, health journals, and other publications using advanced desktop publishing, page layout, and/or typesetting software to design and develop high quality textual and graphic compositions that communicate complex technical information.
Health IT Help Desk Manager	5 years	Bachelor's Degree	Provide daily supervision and direction to staff who are responsible for phone and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and health IT applications developed or deployed under this contract. Serve as the first point of contact for troubleshooting hardware, health IT software, and all

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			types of computer systems (PC and Mac), and printer problems.
Health IT Help Desk Specialist	1 years	Bachelor's Degree	Provide phone, email, web, and in-person support to users in the areas of e-mail, directories, computer operating systems, desktop applications for all types of computer systems, and health IT applications developed or deployed under this contract. Troubleshoot hardware, health IT software, and all types of computer systems (PC and Mac), and printer problems.
Health IT Informatic Specialist/ Bioinformatician Specialist	10 years	Master's Degree in Science, Business, or Mathematics related study.	Provide high level expertise in the application of technology to areas of interest to government health organizations, including Medical Informatics or Public Health Informatics; statistics, bio-statistics, mathematics; specific tools and data resources relevant to the Federal health mission including SAS, Epi Info, etc.; applying sound quantitative data and methods to support deployment of resources for massive public health surveillance, prevention and intervention campaigns and related health activities. Provide expertise across a wide variety of IT areas as applied to public health, including information retrieval technology, decision science, web technology, data mining, expert systems, networking, public health science, and education. Provide expertise in the integration of a variety of heterogeneous public health information systems and databases the sharing and dissemination of public health information; in the interaction of information security technology and the requirements for privacy and confidentiality of public health data; in the application of the HIPAA regulations to the use of information technology in public health; in new areas of interest to public health including the information available from managed care organizations; with national and/or international standards development activities such as HL7, X12, W3C; and in the application of

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			advanced scientific visualization technology to public health science and practice.
Health IT Information Engineer – Level I	1 year	Bachelor's Degree	Apply process improvement practices to re-engineer methodologies/ principles, and health IT process modernization projects. Apply, as appropriate, activity and data modeling, transaction flow analysis, internal control and risk analysis, modern business methods, and performance measurement techniques. Assist in establishing standards for health IT information systems procedures. Develop and apply organization-wide information models for use in designing and building integrated, shared health IT-related software and database management systems and data warehouses. Construct sound, logical business improvement opportunities consistent with corporate Information Management guiding principles, cost savings, and open system architecture objectives.
Health IT Information Engineer - Level II	3 years	Bachelor's Degree	Apply an enterprisewide set of disciplines for the planning, analysis, design and construction of health IT information systems on an enterprisewide basis or across a major sector of the enterprise. Develop analytical and computational techniques and methodology for problem solutions. Perform enterprisewide strategic systems planning, business information planning, and analysis. Perform process and data modeling in support of planning and analysis efforts. Apply reverse engineering and re-engineering disciplines to develop migration strategic and planning documents. Provide technical guidance in software engineering techniques and automated support tools. Provide daily supervision and direction to staff.
Health IT Network Administrator	5 years	Bachelor's Degree	Support the installation, implementation, troubleshooting, and maintenance of Agencywide-area networks (WANs) and local-area

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			networks (LANs) that support health It applications. Assist in designing and managing the WAN infrastructure and any processes related to the WAN. Provide Production Support of the Network, including day-to-day operations, monitoring and problem resolution. Provide problem identification, diagnosis, and resolution.
Health IT Program Analyst	4 years	Bachelor's degree in Computer Science, Information Systems, or related field	Provide analytical consultative services required to administer Health programs throughout all phases of requirements analysis, software design, system and performance testing, and implementation. Analyze and review budget, schedule, and other program resources. Identify resource shortfalls and make corrective recommendations. Participate in analysis sessions to provide program requirements. Review the business and system, software and system integration requirements to ensure the requirements meet the program needs. Consider alternatives and develop recommendations. Identify, communicate and resolve risks. Identify and resolve issues to eliminate or mitigate the occurrence of consequences that may impact the success of the project. Research and analyze resource material. Monitor system tests; reviews test results; and identify project issues.
Health IT Program Manager	15 years	Bachelor's Degree in Science, Business, or Mathematics related study	Serve as the program manager responsible for organizing, directing, and managing all aspects of contract operational support functions involving multiple complex and inter-related project tasks that often require managing teams of contractor personnel at multiple locations. Provide overall direction of program activities. Manage and maintain contractor interface with the senior levels of the customer's organization. Consult with customer and contractor personnel to formulate and review task plans and deliverables, ensuring conformance with program and project



Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			task schedules and costs and contractual obligations. Establish and maintain technical and financial reports to show progress of projects to management and customers, organize and assign responsibilities to subordinates, oversee the successful completion of all assigned tasks, and assume the initiative and provide support to marketing personnel in identifying and acquiring potential business.
Health IT Project Control Specialist	5 years	Bachelor's Degree in Computer Science, Engineering, or Business	Direct all financial management and administrative activities, such as budgeting, manpower and resource planning and financial reporting. Perform complex evaluations of existing procedures, processes, techniques, models, and/or systems related to management problems or contractual issues, which would require a report and recommend solutions. Develop work breakdown structures, prepare charts, tables, graphs, and diagrams to assist in analyzing problems. Provide daily supervision and direction to staff.
Health IT Project Leader	5 years	Bachelor's Degree in Science, Business, or Mathematics related study	Provide expert guidance in a specific functional area of a health IT-related project. Support the development of work plans to fulfill Government requirements. Support formulation of milestone schedules or other documented plans.
Health IT Project Manager – Level I	2 year	Bachelor's Degree in Computer Science, Engineering, or Business	With oversight from the Program Manager, oversees various health IT-related projects or project subtasks of a moderate complex nature. Assemble project teams, assign individual responsibilities, identify appropriate resources, and develop schedules, methodology, tools, and solution components of the project. Familiar with the contract scope and project objectives, as well as the role and function of each team member in order to effectively coordinate the activities of the project team.
Health IT Project Manager – Level II	3 years	Bachelor's Degree in Computer	Oversee all aspects of the health IT-related project, leading a team on large and increasingly complex projects.

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
		Science, Engineering, or Business	Analyze new and complex project-related problems and create innovative solutions that involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources.
Health IT Project Manager – Level III	5 years	Bachelor's Degree in Science, Business, or Mathematics related study	Provide senior level technical direction on all aspects of the health IT-related project, leading a team on large, complex projects or a significant segment of large and complex projects. Analyze new and complex project-related problems and create innovative solutions that normally involve the schedule, technology, methodology, tools, solution components, and financial management of the project. Provide applications systems analysis and long and short-range plans for application selection, systems development, systems maintenance, and production activities for necessary support resources. Provide functional and technical leadership to staff and serve as point of contact for customer Agency representatives.
Health IT Public Health Analyst	3 years	Bachelor's Degree	Oversee and develop health IT data management systems, including computer programs to monitor data quality, such as SAS, MS ACCESS, MS Excel, etc. Analyze data for reports, presentations and publications; assist in the review of study data for data quality; organize study files, including data and correspondence files using common word processing software; perform scientific, medical and research literature searches and prepare slides for scientific presentations.
Health IT Quality Assurance Analyst	5 years	Bachelor's Degree	Provide technical and administrative direction for personnel performing health IT software development tasks, including the review of work products

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			for correctness, adherence to the design concept and user standards, review of program documentation to assure Government standards /requirements are adhered to, and for progress in accordance with schedules. Coordinate with the Project Manager and/or Quality Assurance Manager to ensure that problems are solved to the user satisfaction. Make recommendations, if needed, for approval of major health IT systems installations. Prepare milestone status reports and deliveries/presentations on the system concept to colleagues, subordinates, and end user representatives.
Health IT Quality Assurance Manager	5 years	Bachelor's Degree	Establish and maintain a process for evaluating health IT-related software and associated documentation. Determine the resources required for quality control. Maintain the level of quality throughout the software life cycle. Conduct formal and informal reviews at pre-determined points throughout the development life cycle. Provide daily supervision and direction to support staff.
Health IT Quality Assurance Specialist	4 years	Bachelor's Degree	Develop and implement quality control methodologies to ensure compliance with health IT quality assurance standards, guidelines, and procedures in a large computer-based organization. Develop and define major and minor characteristics of quality, including quality metrics and scoring parameters, and determines requisite quality control resources for a task orders. Establish and maintain a process for evaluating hardware, health IT software, and associated documentation and/or assist in the evaluation. Conduct and/or participate in formal and informal reviews at pre-determined points throughout the development life cycle.
Health IT Subject Matter Expert – Level I	3 years	Bachelor's Degree in Computer Science,	Provide technical knowledge and analysis of highly specialized health IT-related applications and operational environment, high-level functional systems analysis, design, integration,

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
		Engineering, or Business	documentation and implementation advice on moderately complex problems that require an appropriate level of knowledge of the subject matter for effective implementation. Apply principles, methods and knowledge of the functional area of capability to specific task order requirements, advanced mathematical principles and methods to exceptionally difficult and narrowly defined technical problems in engineering and other scientific applications to arrive at automated solutions. Assist other senior consultants with analysis and evaluation and with the preparation of recommendations for system improvements, optimization, development, and/or maintenance efforts in the following specialties: information systems architecture, networking; telecommunications, automation; communications protocols, risk management/electronic analysis, software; lifecycle management, software development methodologies, and modeling and simulation.
Health IT Subject Matter Expert – Level II	5 years	Bachelor's Degree in Science, Business, or Mathematics related study	Analyze user needs to determine functional requirements and define problems and develop plans and requirements in the health IT-related subject matter area for moderately complex to complex systems related to information systems architecture, networking; telecommunications, automation, communications protocols, risk management/electronic analysis, software, lifecycle management, software development methodologies, and modeling and simulation. Perform functional allocation to identify required tasks and their interrelationships. Identify resources required for each task.
Health IT Subject Matter Expert – Level III	8 years	Bachelor's Degree in Science, Business, or	Provide technical, managerial, and administrative direction for problem definition, analysis, requirements development, and implementation for complex to extremely complex

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
		Mathematics related study	systems in the health IT-related subject matter area. Make recommendations and advise on organization-wide system improvements, optimization or maintenance efforts in the following specialties: information systems architecture; networking; telecommunications; automation; communications protocols; risk management/electronic analysis; software; lifecycle management; software development methodologies; and modeling and simulation.
Health IT System Administrator- Level I	1 year	Bachelor's Degree	Assist with the daily activities of configuration and operation of health IT systems, which can be mainframe, mini, or client/server based. Assist with the optimizing of health IT system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using health IT systems.
Health IT System Administrator- Level II	3 years	Bachelor's Degree	Perform the daily activities of configuration and operation of health IT systems, which can be mainframe, mini, or client/server based. Assist with the optimizing of health IT system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using health IT systems.
Health IT System Administrator- Level III	5 years	Bachelor's Degree	Supervise and manage the daily activities of configuration and operation of health IT systems, which can be mainframe, mini, or client/server based. Perform optimizing of health IT system operation and resource utilization, and perform system capacity analysis and planning. Provide assistance to users in accessing and using health IT systems.
Health IT Systems Architect – Level I	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	Assist with establishing system information requirements using analysis from information engineer(s) in the development of health IT-related information systems. Contribute to architecture design, including software, hardware, and

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			communications to support the total requirements. As directed, ensure systems are compatible and compliant with applicable standards for open systems architectures. As directed, ensure the common operating environment is compliant with Agency enterprise architecture and applicable reference models. Assist in evaluating problems of workflows and organization, and planning and developing appropriate corrective action.
Health IT Systems Architect – Level II	5 years	Bachelor's Degree in Computer Science, Engineering, or Business	Establish system information requirements using analysis from information engineer(s) in the development of enterprisewide or large-scale health IT-related information systems. Design architecture to include software, hardware, and communications to support the total requirements, as well as provide for present and future cross-functional requirements and interfaces. Ensure systems are compatible and compliant with standards for open systems architectures, including the OSI and ISO reference models, and profiles of standards - such as IEEE OSE reference model - as they apply to the implementation and specification of information management solution of the application platform, across the API, and the external environment/software application. Ensure the common operating environment is compliant with Agency enterprise architecture and applicable reference models. Evaluate analytically and systematically problems of workflows, organization, and planning and develop appropriate corrective action. Provide daily supervision and direction to staff.
Health IT Systems Engineer – Level I	1 year	Bachelor's Degree in Computer Science, Engineering, or Business	Under direct supervision, perform additions and changes to network hardware and operating systems and attached devices. Assist with analysis, configuration, installation, and testing of new network hardware and

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			software. Provide direct support in day-to-day operations on network hardware and operating systems, including support for detection and correction of operational problems using knowledge of hardware and software installation and maintenance in a PC/LAN_WAN environment. Maintain network infrastructure standards, including network communication protocols such as TCP Transport Control Protocol/Internet Protocol (TCP/IP).
Health IT Systems Engineer – Level II	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	Responsible for additions and changes to network hardware and operating systems and attached devices. Conduct investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Supervise support staff in day-to-day operations on network hardware and operating systems, Responsible for evaluation of system utilization, monitoring response time, and primary support for detection and correction of operational problems using knowledge of hardware and software installation and maintenance in a PC/LAN_WAN environment. Maintain network infrastructure standards including network communication protocols such as TCP Transport Control Protocol/Internet Protocol (TCP/IP). Supervise and direct the work of other system engineers.
Health IT Systems Engineer – Level III	5 years	Bachelor's Degree in Computer Science, Engineering, or Business	Supervise, coordinate and/or perform additions and changes to network hardware and operating systems, and attached devices; including investigation, analysis, recommendation, configuration, installation, and testing of new network hardware and software. Provide direct support in the day-to-day operations on network hardware and operating systems including the evaluation of system utilization, monitoring response time and primary support for detection and correction of operational problems. Troubleshoot at

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			the physical level of the network, working with network measurement hardware and software, as well as physical checking and testing of hardware devices at the logical level working with communication protocols. Participate in planning design, technical review and implementation for new network infrastructure hardware and network operating systems for voice and data communication networks. Maintain network infrastructure standards including network communication protocols such as TCP/IP. Provide technical consultation, training and support to IT staff as designated by the government. Diagnose and resolve complex communication problems.
Health IT Systems Programmer	2 years	Bachelor's Degree in Computer Science	Create and/or maintain operating systems, communications software, database packages, compilers, assemblers, and utility programs. Modify existing health IT software as well as create special-purpose software to ensure efficiency and integrity between systems and applications.
Health IT Technical Writer/Editor – Level I	1 year	Bachelor's Degree in English or related study	Edit technical documents, including business proposals, reports, user manuals, briefings and presentations, functional descriptions, system specifications, guidelines, special reports, and other project deliverables as directed to meet contract requirements. Develop outlines and drafts for review and approval by experience technical writers, technical specialists and project management. Research and gather technical and background information as directed for inclusion in project documentation and deliverables.
Health IT Technical Writer/Editor – Level II	3 years	Bachelor's Degree in English or related study	Write or edit technical documents, including business proposals, reports, user manuals, briefings and presentations, functional descriptions, system specifications, guidelines, special reports, and other project deliverables to meet contract requirements. Research and gather technical and background information



Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			for inclusion in project documentation and deliverables. With supervision, verify pertinent guidelines and regulations governing project deliverables.
Health IT Technical Writer/Editor – Level III	5 years	Bachelor's Degree in English or related study	Oversee the writing and editing of technical documents required for all contract deliverables. Approve outlines and drafts for review and approval by technical specialists and project management. Ensure final documents meet applicable contract requirements and regulations. Direct research into technical and background information for inclusion in project documentation and deliverables. Supervise and direct the work of other technical writers and provide training on pertinent guidelines and regulations governing project deliverables.
Health IT Training Manager	5 years	Bachelors' Degree	Provide leadership and management for training tasks that are being performed by the contractor. Prepare training documents and services that are required to support training requirements drawing input from health IT researchers, test engineers, systems analysts, training specialists, logisticians, and government, and applying customer training policies. Supervise the activity of the Training Specialist(s). Maintain contact with the customer to ensure training meets their needs.
Health IT Training Specialist – Level I	1 year	Bachelors' Degree	Under direct supervision, perform analysis and assist in design, development, implementation, and evaluation of training systems for health IT information systems users and support personnel Training is delivered via traditional classroom instruction, LAN, WAN, Intranet, or Internet. Assist in evaluating training system effectiveness in actual training environments and implementing recommending improvements.
Health IT Training Specialist – Level II	3 years	Bachelors' Degree	In conjunctions with content experts such as health IT systems designers and subject matter experts, perform high level analysis, design, development, implementation, and

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			evaluation of training systems for health IT information systems users and support personnel. Training is delivered via traditional classroom instruction, LAN, WAN, Intranet, or Internet. Perform formative evaluation during training systems development. Evaluate training system effectiveness in actual training environments and provides recommendations for improvement. Serve as task leader and directs the work of others. Report directly to the Health IT Training Manager.
Health IT Web Content Administrator	3 years	Bachelor's degree in English, Journalism, graphic design, or a related field. Certification in web-related software (ex. - MS FrontPage, Dream Weaver)	Provide support for developing and providing Agency web-site content that motivate and satisfies Government and civilian users' needs so that they can utilize the site as a major source for information, decision making, and benefits delivery. Provide support for maintaining civil service handbook and policies/procedures on the Agency web; assist in developing Agency newsletter and civilian benefits communications; gather customer feedback for site improvement and enhancements.
Health IT Web Designer	3 years	Bachelor's Degree in Computer Science, Engineering, or Business	Provide support in upgrading, maintaining and creating content for Agency web-site under the guidance of Web Project Manager. Provide day-to-day site design and creation. Experience in web design and development using HTML and Java is required. Provide on-the-job training for the development, maintenance, and updating of Web pages. Must have good communication skills and the ability to work with all levels of management and technical personnel.
Health IT Web Project Manager	5 years	Bachelor's Degree in Computer Science, Engineering, or Business	Manage the development of Agency Web sites. Lead team of Content Administrators, Software Developers and Designers. Provide leadership to a team to gather/analyze client requirements, write/edit web copy, work with internal/external resources on design, coordinate with health IT Services on development, and work with Legal/Regulatory on content

Health IT Professional Service	Minimum Years' Experience	Minimum Education and Applicable Certifications	Functional Responsibilities:
			approvals; coordinate/document all aspects of the project; develop/manage client request/review process; track all requests/changes; and adhere to a project timeline.
Health IT Web Software Developer	2 years	Bachelor's Degree in Computer Science	Provide support to develop web based health IT applications, including online customer service to allow Government Agencies to deliver their services online. Provide support in developing site concept, interface design, and architecture of the website. Provide support for the implementation of interfaces to applications.

### Education/Experience Substitutions

The following presents the allowable substitutions based on education and experience.

- Four years' experience (in addition to minimum experience requirements) can be substituted for a Bachelor's degree.
- Two years' experience (in addition to minimum experience requirements and Bachelor's degree) can be substituted for a Master's degree.

**4. APPROVED FSS IT PRICELIST, SIN- 132-51, IT Professional Service**

<b>Item No.</b>	<b>SIN- 132-51, IT Professional Service</b>	<b>GSA Price</b>
FEI-0001	Project Manager / Task Lead	\$130.55
FEI-0002	Sr. Functional Specialist	\$108.62
FEI-0003	Information Engineer	\$135.13
FEI-0004	Sr. Computer Systems Analyst	\$113.69
FEI-0005	Sr. Communications Engineer	\$107.06
FEI-0006	Data Manager	\$66.23
FEI-0007	Computer Systems Programmer	\$88.24
FEI-0008	Quality Assurance Manager	\$122.12
FEI-0009	Graphics Specialist	\$57.44
FEI-0010	Program Manager	\$135.49
FEI-0011	Sr. Information Technology Specialist	\$135.91
FEI-0012	Computer Systems Analyst	\$88.86
FEI-0013	Sr. Systems Engineer	\$102.77
FEI-0014	Systems Engineer	\$84.26
FEI-0015	Systems Administrator / Operator	\$69.30
FEI-0016	Jr. Computer Programmer	\$61.90
FEI-0017	Principal Information Engineer	\$166.26
FEI-0018	Sr. Technical Architect	\$206.31

**APPROVED FSS IT PRICELIST, SIN- 132-56, Health IT Professional Services**

**Onsite**

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing ONSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing ONSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing ONSITE Feb 22, 2019- June 28, 2019</b>
Health IT Application Programmer I	\$79.54	\$80.73	\$81.94
Health IT Application Programmer II	\$95.99	\$97.43	\$98.89
Health IT Application Programmer III	\$122.02	\$123.85	\$125.71
Health IT Application Systems Analyst	\$94.24	\$95.65	\$97.09
Health IT Business Analyst I	\$81.52	\$82.74	\$83.98
Health IT Business Analyst II	\$99.43	\$100.92	\$102.44
Health IT Business Analyst III	\$118.38	\$120.16	\$121.96
Health IT Business Process Reengineering Specialist I	\$119.68	\$121.48	\$123.30
Health IT Business Process Reengineering Specialist II	\$136.62	\$138.67	\$140.75
Health IT Business Process Reengineering Specialist III	\$154.32	\$156.64	\$158.99
Health IT Chief Information Security Officer	\$155.64	\$157.98	\$160.35
Health IT Computer Systems Analyst I	\$73.29	\$74.38	\$75.50
Health IT Computer Systems Analyst II	\$86.86	\$88.16	\$89.49
Health IT Computer Systems Analyst III	\$100.34	\$101.85	\$103.37
Health IT Configuration Management Specialist	\$107.78	\$109.39	\$111.03
Health IT Data Security Specialist	\$100.50	\$102.01	\$103.54
Health IT Data Standardization Specialist	\$108.80	\$110.43	\$112.09
Health IT Database Administrator	\$130.84	\$132.80	\$134.80
Health IT Database Management Specialist I	\$92.14	\$93.53	\$94.93
Health IT Database Management Specialist II	\$104.75	\$106.33	\$107.92

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing ONSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing ONSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing ONSITE Feb 22, 2019- June 28, 2019</b>
Health IT Database Management Specialist III	\$120.36	\$122.17	\$124.00
Health IT Database Specialist I	\$78.61	\$79.79	\$80.98
Health IT Database Specialist II	\$89.87	\$91.22	\$92.59
Health IT Database Specialist III	\$113.08	\$114.77	\$116.50
Health IT Facilitator	\$52.85	\$53.64	\$54.44
Health IT Graphics Specialist	\$88.98	\$90.32	\$91.67
Health IT Help Desk Manager	\$90.70	\$92.06	\$93.44
Health IT Help Desk Specialist	\$68.02	\$69.04	\$70.08
Health IT Informatic Specialist/Bioinformatician	\$146.48	\$148.68	\$150.91
Health IT Information Engineer I	\$96.46	\$97.91	\$99.38
Health IT Information Engineer II	\$110.01	\$111.66	\$113.33
Health IT Network Administrator	\$81.61	\$82.83	\$84.08
Health IT Program Analyst	\$85.62	\$86.90	\$88.21
Health IT Program Manager	\$173.13	\$175.73	\$178.36
Health IT Project Control Specialist	\$90.05	\$91.40	\$92.77
Health IT Project Leader	\$109.90	\$111.55	\$113.22
Health IT Project Manager I	\$119.42	\$121.21	\$123.03
Health IT Project Manager II	\$137.39	\$139.45	\$141.54
Health IT Project Manager III	\$160.19	\$162.59	\$165.03
Health IT Public Health Analyst	\$69.18	\$70.22	\$71.27
Health IT Quality Assurance Analyst	\$113.15	\$114.84	\$116.57
Health IT Quality Assurance Manager	\$130.78	\$132.74	\$134.73
Health IT Quality Assurance Specialist	\$99.43	\$100.92	\$102.44
Health IT Subject Matter Expert I	\$204.04	\$207.10	\$210.20
Health IT Subject Matter Expert II	\$245.74	\$249.42	\$253.16
Health IT Subject Matter Expert III	\$277.25	\$281.41	\$285.63
Health IT System Administrator I	\$81.67	\$82.89	\$84.14
Health IT System Administrator II	\$99.68	\$101.17	\$102.69
Health IT System Administrator III	\$108.94	\$110.57	\$112.23
Health IT Systems Architect I	\$144.94	\$147.12	\$149.32
Health IT Systems Architect II	\$176.44	\$179.09	\$181.77
Health IT Systems Engineer I	\$85.88	\$87.17	\$88.48

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing ONSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing ONSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing ONSITE Feb 22, 2019- June 28, 2019</b>
Health IT Systems Engineer II	\$94.67	\$96.09	\$97.53
Health IT Systems Engineer III	\$104.71	\$106.29	\$107.88
Health IT Systems Programmer	\$80.51	\$81.72	\$82.95
Health IT Technical Writer/Editor I	\$48.77	\$49.50	\$50.24
Health IT Technical Writer/Editor II	\$62.88	\$63.82	\$64.78
Health IT Technical Writer/Editor III	\$76.42	\$77.56	\$78.72
Health IT Training Manager	\$90.49	\$91.84	\$93.22
Health IT Training Specialist I	\$77.47	\$78.63	\$79.81
Health IT Training Specialist II	\$91.14	\$92.50	\$93.89
Health IT Web Content Administrator	\$68.36	\$69.38	\$70.42
Health IT Web Designer	\$74.39	\$75.51	\$76.64
Health IT Web Project Manager	\$104.75	\$106.33	\$107.92
Health IT Web Software Developer	\$92.24	\$93.63	\$95.03



**APPROVED FSS IT PRICELIST, SIN- 132-56, Health IT Professional Services**  
**Offsite**

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing OFFSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing OFFSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing OFFSITE Feb 22, 2019- June 28, 2019</b>
Health IT Application Programmer I	\$84.49	\$85.76	\$87.05
Health IT Application Programmer II	\$101.98	\$103.51	\$105.06
Health IT Application Programmer III	\$129.63	\$131.57	\$133.54
Health IT Application Systems Analyst	\$100.11	\$101.61	\$103.14
Health IT Business Analyst I	\$86.60	\$87.89	\$89.21
Health IT Business Analyst II	\$105.62	\$107.21	\$108.82
Health IT Business Analyst III	\$125.76	\$127.64	\$129.56
Health IT Business Process Reengineering Specialist I	\$127.14	\$129.05	\$130.98
Health IT Business Process Reengineering Specialist II	\$145.13	\$147.31	\$149.52
Health IT Business Process Reengineering Specialist III	\$163.93	\$166.39	\$168.88
Health IT Chief Information Security Officer	\$165.33	\$167.81	\$170.33
Health IT Computer Systems Analyst I	\$77.85	\$79.01	\$80.20
Health IT Computer Systems Analyst II	\$92.27	\$93.66	\$95.06
Health IT Computer Systems Analyst III	\$106.59	\$108.19	\$109.81
Health IT Configuration Management Specialist	\$114.49	\$116.21	\$117.95
Health IT Data Security Specialist	\$106.76	\$108.36	\$109.99
Health IT Data Standardization Specialist	\$115.58	\$117.31	\$119.07
Health IT Database Administrator	\$138.99	\$141.07	\$143.19
Health IT Database Management Specialist I	\$97.88	\$99.35	\$100.84
Health IT Database Management Specialist II	\$111.28	\$112.95	\$114.64

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing OFFSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing OFFSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing OFFSITE Feb 22, 2019- June 28, 2019</b>
Health IT Database Management Specialist III	\$127.86	\$129.78	\$131.72
Health IT Database Specialist I	\$83.50	\$84.76	\$86.03
Health IT Database Specialist II	\$95.46	\$96.89	\$98.35
Health IT Database Specialist III	\$120.13	\$121.93	\$123.76
Health IT Facilitator	\$56.13	\$56.98	\$57.83
Health IT Graphics Specialist	\$94.53	\$95.95	\$97.39
Health IT Help Desk Manager	\$96.36	\$97.81	\$99.27
Health IT Help Desk Specialist	\$72.26	\$73.34	\$74.44
Health IT Informatic Specialist/Bioinformatician	\$155.62	\$157.95	\$160.32
Health IT Information Engineer I	\$102.47	\$104.01	\$105.57
Health IT Information Engineer II	\$116.87	\$118.62	\$120.40
Health IT Network Administrator	\$86.69	\$87.99	\$89.31
Health IT Program Analyst	\$90.95	\$92.31	\$93.70
Health IT Program Manager	\$183.92	\$186.68	\$189.48
Health IT Project Control Specialist	\$95.66	\$97.09	\$98.55
Health IT Project Leader	\$116.74	\$118.49	\$120.27
Health IT Project Manager I	\$126.85	\$128.75	\$130.69
Health IT Project Manager II	\$145.95	\$148.14	\$150.36
Health IT Project Manager III	\$170.17	\$172.72	\$175.31
Health IT Public Health Analyst	\$73.49	\$74.59	\$75.71
Health IT Quality Assurance Analyst	\$120.21	\$122.01	\$123.84
Health IT Quality Assurance Manager	\$138.94	\$141.02	\$143.14
Health IT Quality Assurance Specialist	\$105.62	\$107.21	\$108.82
Health IT Subject Matter Expert I	\$216.76	\$220.01	\$223.31
Health IT Subject Matter Expert II	\$261.04	\$264.96	\$268.93
Health IT Subject Matter Expert III	\$294.52	\$298.94	\$303.43
Health IT System Administrator I	\$86.76	\$88.06	\$89.39
Health IT System Administrator II	\$105.89	\$107.48	\$109.09
Health IT System Administrator III	\$115.72	\$117.46	\$119.22
Health IT Systems Architect I	\$153.98	\$156.29	\$158.63
Health IT Systems Architect II	\$187.43	\$190.24	\$193.09
Health IT Systems Engineer I	\$91.24	\$92.60	\$93.99

<b>Health IT Professional Service</b>	<b>YEAR ONE GSA Pricing OFFSITE Feb 22, 2017- Feb 21, 2018</b>	<b>YEAR TWO GSA Pricing OFFSITE Feb 22, 2018- Feb 21, 2019</b>	<b>YEAR THREE GSA Pricing OFFSITE Feb 22, 2019- June 28, 2019</b>
Health IT Systems Engineer II	\$100.57	\$102.08	\$103.61
Health IT Systems Engineer III	\$111.23	\$112.90	\$114.59
Health IT Systems Programmer	\$85.53	\$86.81	\$88.11
Health IT Technical Writer/Editor I	\$51.81	\$52.59	\$53.38
Health IT Technical Writer/Editor II	\$66.79	\$67.79	\$68.81
Health IT Technical Writer/Editor III	\$81.18	\$82.40	\$83.64
Health IT Training Manager	\$96.12	\$97.57	\$99.03
Health IT Training Specialist I	\$82.29	\$83.52	\$84.78
Health IT Training Specialist II	\$96.82	\$98.27	\$99.74
Health IT Web Content Administrator	\$72.62	\$73.71	\$74.82
Health IT Web Designer	\$79.02	\$80.21	\$81.41
Health IT Web Project Manager	\$111.28	\$112.95	\$114.64
Health IT Web Software Developer	\$97.99	\$99.46	\$100.95